

Returns Form.

Returns can only be accepted if accompanied with this form.

Goods can be returned for one of 2 reasons:

Defective Goods

In the event of any product being found to be defective within 30 days of receipt, we will replace with a new item, or refund your money.

Unsatisfied Products

If you are not happy for any reason with your purchase, then just return it within 10 days of receipt for a full refund or an exchange. If the return is not a result of our error, customers will be required to cover shipping cost both ways. We do require that the goods are unused in their original packaging. By unused we mean that the product is as good as new with the original packaging and any original tags are still attached.

Any returns made outside of 10 days are at our discretion and may incur a restocking fee. No returns will be accepted after 28 days.

We cannot accept returns of specially ordered goods such as non-standard colours/sizes etc

Returns Procedure

Returned items must be accompanied by this form and sent to the address on the next page

Your details:

Full Name:

Email Address:

Daytime contact number:

Address:

Sales Receipt number:

Date of Purchase:

Date Item returned:

Details of Goods Returned:

Reason For Return (Please circle)

Defective

Unwanted

Incorrect Product

Other

Extra Information :

Postage:

Return the item(s) by ordinary mail (the least costly way) with tracking number to the return address (see details below); If the mail service with tracking number costs more, you may choose the one without tracking, please be sure to keep the shipping receipt with you after return for future refund.

All customers should contact us by Customer Service or E-mail before returning any item(s)/product(s)

Return address:

J. Cohn

7 Halamish St.

Caesarea Industrial Park 38900

P.O.B 3049
